



Transitioning from Kangaroo Feeding Pumps to OMNI Feeding Pumps at CHEO

Why the conversion?

Kangaroo feeding pumps have been a trusted solution at CHEO for many years, but Cardinal Health will stop producing them by June 2025. To ensure continued support, CHEO will switch to the OMNI Enteral Feeding Pump from Cardinal Health by March 28.

CARDINAL discontinuation timeline:

Description	Date
Kangaroo E-Pump and Kangaroo Joey end of sale	September 30, 2024
End of service support (out of warranty)	December 31, 2024
End of service support (within warranty)	Until warranty end date
Kangaroo E-Pump feeding sets and accessories end of supply	June 30, 2025
Kangaroo Joey feeding sets and accessories end of supply	September 30, 2027

What does this mean for families?

- Families who use feeding pumps at home should begin planning for this change.
- New pumps will need to be purchased if your current pump malfunctions or requires repairs, as servicing for the Kangaroo pumps will no longer be available from vendors and Cardinal.

Can we keep using our current pump?

Yes, you may continue using your Kangaroo pump if it is functioning properly. However, support or repair services will no longer be available once production ends.

Where to buy new pumps

We encourage families to consider purchasing a new pump locally to ensure proximity to loaner pump services if repairs are needed. Below are some options:

- **Ontario Medical Supply:** 1100 Algoma Road, Ottawa, ON K1B 0A3, [613-244-8620](tel:613-244-8620)
 - <https://www.oms.ca/>
- **Medigas:** 900 Ages Dr, Ottawa ON K1G6B3, [613-737-7711](tel:613-737-7711)
 - www.medigas.com
- **Specialty Food Shop:** Online retailer, 1-800-737-7976 or 416-813-5294

- <https://www.specialtyfoodshop.ca/> additionally you can email sfs.admin@sickkids.ca

We are looking into internal options for selling and distributing the OMNI pump to CHEO patients and families, aiming to offer a more affordable purchasing solution. Updates will be shared as progress is made.

For more information or options regarding the OMNI pump, please contact your care team. The Community Discharge Team is also available to assist with any questions.

About the OMNI pump

The OMNI Enteral Feeding Pump is designed to meet changing needs, providing nutrition and hydration from hospital to home. Its advanced features and technology make it a reliable pump for delivering excellent patient care.

Warranty details

The OMNI pump comes with a three-year warranty.

What happens to old pumps?

Discontinued Kangaroo pumps can no longer be serviced, but trade-in programs are available through Ontario Medical Supply (OMS) and Medigas to help offset the cost of a new OMNI pump. Trade-in values vary by pump age:

- **2023/2024:** Highest trade-in value (newest models).
- **2022:** Slightly lower value.
- **2021:** Further decrease in value.
- **2019/2020:** Significant drop in value (outdated models).
- **2014–2018:** Very low value (obsolete or near end-of-life).

To trade in, contact OMS or Medigas with your pump's serial number. Their sales teams will confirm eligibility and guide you through the exchange process.

Contact details:

- **Ontario Medical Supply:** salesupport@oms.ca
- **Medigas:** <https://www.medigas.com/en/contact-us>

Assistive Devices Program (ADP) funding:

You can apply to replace your enteral-feeding pump if:

- Your medical condition has changed, and the pump no longer suits your needs.
- The pump is worn out, out of warranty, and cannot be repaired affordably.

Families with a Kangaroo pump older than 5 years may qualify for funding through ADP. To check eligibility, call ADP at 1-800-268-6021 with your health card ready. You'll also need a quote from your supplier.

For more information, visit: <https://www.ontario.ca/page/enteral-feeding-and-ostomy>

Are there alternatives to the OMNI pump?

Alternative feeding pumps, such as Amika or Infinity, are available, but CHEO staff cannot provide education or support for these pumps, and supplies are not available at CHEO. If you use an alternative pump, please bring extra supplies to your hospital visits.

For any further questions or assistance, please contact your care team.