
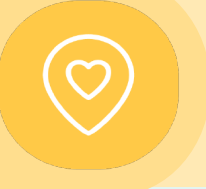





CHEO's Action Plan: 2024-29

		Target for 2024-25	Target for 2029-30	
Excellent care		Harm Index (<i>composite count of Safety Events</i>)	9	0
		Percent of care completed within the clinically recommended window	50%	100%
		Time to Inpatient Bed	14 hours	6 hours
		Percent of Provider Initial Assessments in ED completed within target time	35%	90%
Everyone belongs		Quality of experience at CHEO (<i>patient-reported scores grouped by demographics</i>)	100% positive scores	100% positive scores
		Percent completion on the We Count survey	60%	Our workforce represents the populations we serve
Strong team		Turnover rate	5.0%	5.0%
		Percent positive score on CHEO engagement score	80%	Top 10% of hospitals
Bright future		Percent of staff/medical staff participating in research, QI or innovation	75%	100%
Connected care		Number of patients seen in regional care programs led or supported by CHEO (<i>year one: regional surgical program and 1Call1Click.ca</i>)	6800 300 surgery 6500 1C1C	Continued growth and expansion. Targets to be determined based on year over year growth.