

While 2020 and COVID offered challenges to the regular business of many organizations, we continued to make some strides toward improving accessibility at CHEO.

Here is a summary of what was accomplished:

**Installation of three actuators on main unit doors on 4<sup>th</sup> floor:** With the funding we received from the Enabling Accessibility Fund (EAF) youth accessibility initiative and with fundraising by Sarah Telford and support of the CHEO Foundation we were able to install three actuators. We began with 4 North as making that unit more accessible was an important initiative for Sarah. We were also able to install actuators on the main doors of 4 East and 4 West. Staff and managers have let us know that these make a big difference!

**Signage to provide details about accessible washrooms:** For children, youth and families coming in to CHEO it is sometimes challenging to know where to find an accessible washroom on the first and second floor. To make it easier for people, signage has been placed by non-accessible washrooms in the public areas on the 1st and 2nd floor indicating where accessible washrooms can be found in the vicinity.

**Making Max Keeping entrance more accessible for families:** With COVID we've had to assign some entrances for Staff use and others for family use. When we needed families to use the Max Keeping exit we heard from families who had some challenges. We needed to make it more accessible for children, youth and families. Our teams in Facilities and Security were quickly able to install actuators in addition to modifying sensor settings to improve accessibility. It was a great improvement and will benefit the children, youth and families we serve even after COVID.